



MAERSK



Every address is just around the corner

You design, make and sell. We store,
fulfil and deliver.

The future of e-commerce logistics

E-commerce logistics is evolving fast. Retailers are becoming more resilient and are quickly adopting omnichannel, direct-to-consumer (D2C) models. While looking to reduce costs and complexity in their B2C supply chain, they prefer an integrated logistics solutions provider who enables them to sell online and deliver end to end.



Maersk E-Commerce Logistics empowers brands and retailers to pursue a direct-to-consumer model that's seamlessly integrated with their existing B2B supply chain.

- Maersk E-Fulfilment helps to pre-position your inventory closer to your customer to increase delivery speed while optimising the cost.
- Maersk E-Delivery helps you enter new markets faster by providing best international delivery options to the countries you sell online.

Maersk as your e-commerce logistics partner

Master your processes and optimise your supply chain by partnering with us. Choose between Maersk E-Fulfillment and Maersk E-Delivery, and access competitive advantages such as:



End-to-end transparency and control over your goods



International shipping and optimised last-mile delivery



Access to global network of carriers and better rates



Access to global network of e-commerce fulfillment centers



Easy returns, customs clearance and other value added services



Maersk

E-Fulfilment

Maersk's direct-to-consumer infrastructure sustains your stock flow with a strategically located order fulfilment network. Our scalable storage has you covered during peak seasons, while offering benefits such as:

- Optimised stock across locations and sales channels
- Fulfilment network enabling fast delivery
- Full visibility on parcel journey
- Efficient fulfilment technology
- Enhanced coverage



Digitise your business, from suppliers to your final customer

We employ modern software along with multi-carrier platform and fulfilment automation technologies to help you become faster and more resource-efficient and responsive to your customer needs.

Online shopping cart integration

Simply choose from our ready-to-use integrations, your preferred online shopping carts, and marketplaces. Our software will ensure that your e-commerce orders are automatically integrated and communicated in a matter of seconds to the warehouse.

Efficient fulfilment technology

Our state-of-the-art order fulfilment automation machines give us the ability to ship your products quickly and smoothly to your customers. They are also designed to scale efficiently.

Digital interface to your e-commerce logistics

Besides enabling data flow, we provide a digital platform to manage your e-commerce supply chain, which gives you the following benefits:

- Single access to your orders and shipments
- Full visibility over your stock levels across warehouses
- Allocation of inventory to different sales channels
- Effortless management of customers' sales orders and exceptions
- A data-driven approach based on reporting and analytics



Tracking and visibility

Provide your customers with a branded, dynamic end-to-end track & trace system, thanks to our tracking platform. You and your customers will have full parcel visibility with accurate real-time tracking for all carriers. Share your tracking info on a branded tracking page to ensure an amazing customer experience while reducing workload for your customer service operations.

Maersk E-Delivery

Maersk's geography agnostic delivery product ensures that all your parcel delivery needs are met. We give you access to all major last-mile carriers to make cross-border or intra country shipping easier and cheaper. Additionally, we provide services for returns management, customs handling and more.

The Maersk advantage:

- Reliable international transit times
- Reduced shipping costs through volume bundling
- Improved customer experience
- Full visibility through standardised tracking
- Central platform to manage home delivery, out of home delivery, and returns

Make your supply chain seamless with Maersk Integrated Logistics Solutions

From the farm to your refrigerator, or the factory to your wardrobe, Maersk offers solutions that meet customer needs from one end of the supply chain to the other. With our expertise and global reach, we manage the entire journey for your cargo with products such as Inland Services, Maersk Customs Services, Ocean Freight, Warehouse Management and Distribution. We cater to a wide range of industries including FMCG, retail, fashion and lifestyle and chemicals. Partner with us to ensure your business a smooth and seamless supply chain experience.

Discover reliability and efficiency all the way

Transportation Services



Ocean Transport



Intercontinental Rail



Maersk ECO Delivery



International Development



Less-than-Container Load (LCL)



Air Freight Services



Inland Services

Supply Chain & Logistics



Supply Chain Management



Warehousing & Distribution



E-commerce Logistics



Maersk Customs Services



Maersk Booking Services



Depot



Cold Chain Logistics



End-to-end services for your unique business needs



Global partner with local solutions

Our global and local know-how helps improve your supply chain while keeping your overall goals in mind.



A trusted partner

We foster partnerships with our customers by building in-house solutions and strategic alliances.



Supply chain connector

We offer solutions as an integrator of container logistics, that handles every step in your logistics on your behalf.



Visibility and actionable insights

We create and manage just-in-time supply chains with visibility, enabling you to speed up or slow down as per the need.



Enhanced continuity

Faster and smoother handling of exceptions. This ensures constant movement of your cargo – even when the unexpected happens.



Customisation

Navigate through complexities of businesses and supply chains comfortably with our well-fitted solutions.



Write to us at solutions@maersk.com
to find out more about
Maersk E-Commerce Logistics.

