

Freetime Extension - Demurrage and Detention

Go to Maersk.com, Manage and open the Hub or follow the link <https://www.maersk.com/hub/>

Use the “ **Import Demurrage & Detention**” part to access to the DnD Calculator

The screenshot shows the Maersk Hub dashboard. At the top left is the Maersk logo. The navigation bar includes: Prices, Book, Tracking, Schedules, Logistics solutions, and Manage. On the right of the navigation bar are icons for language (EN), search, notifications, user profile, and a menu icon. A left-hand navigation sidebar contains: Hub dashboard, Export overview, Import overview, Tasks, MyCustoms, MyFinance, Allocations, Captain Peter™, and Support. The main content area is titled "Welcome to your Hub" and includes a "Customise" button and a search box for "B/L or container no." with a "View details" button. Below this are several data cards: 1. "Outstanding tasks" for vessels departing in the next 7 days, showing 0 tasks for "Submit shipping instructions" and 0 for "Submit VGM", with a "View outstanding tasks" button. 2. "Shipment Overview" for shipments in 7 days, showing 3 "Departing" and 8 "Arriving" shipments, with a "View all shipments" button. 3. "Import Demurrage & Detention" card, which is highlighted with a blue arrow, showing a survey link and a "View details" button. 4. "Delivery Order" card with a "Request" button. 5. "Local Information" card with links for Asia Pacific, Europe, India, Middle East and Africa, Latin America, and North America.

This is a close-up of the "Import Demurrage & Detention" card. It features the title "Import Demurrage & Detention" and the text "Buy free time to unlock up to 80% savings on D&D charges in selected destinations." Below this is a green callout box that says "Save up to 80 % of D&D charges". There is a search input field containing the text "27 i51". At the bottom of the card is a dark blue "View details" button, which is pointed to by a large blue arrow from the right.

Freetime Extension - Demmuration

Under the **detention** part,

- choose the correct « **Pick update** »
- « **Purchase days** » are automatically calculated
- New « **Demmuration Price** » is calculated on which discount is applied (-20%)

If everythings is ok, click on “**Purchase detention Days**”

You'll receive this notification confirming the purchase plus a mail confirmation.



Great. Your request for purchase of free days has been received and would be confirmed once you complete the payment. You should receive a notification in your email Praveen.Divekar@maersk.com. This request will be handled by our customer service team and you should receive the invoice in few hours. Once invoice is received, please complete payment in 24 hours for the confirmation of the purchase.

[Purchase detention days](#)

Shipment: 273181651

Xingang, CN 29 July 2023
Matadi, CD 26 October 2023

Detention

Purchase free days

1. You can select estimated return date and purchase discounted free days to avoid penalty later on
2. Estimated Detention Last Free Date are derived basis pickup/delivery date selected in demurrage tab and accordingly chargeable days and detention price are shown which are also an estimates, which may change basis actual pick of the container/s

Introducing fee risk assessment

The risk level for each container is derived by our AI algorithm using the historical turn time data. Allowed purchase of maximum 14 free days for each container & offer is only allowed once per shipment and can be done till vessel arrival.

- **High risk** - You're likely to pay a fee for not returning on time
- **Medium risk** - You might pay a fee for not returning on time
- **Low risk** - You're not likely to pay a fee

Detention charge & free days details

You can select a new 'Empty return date' to view detention charge applicable (as per the contract/ standard tariff).

Containers	Free Days	Last Free Date	Empty return date	Purchase days	Risk Level	Detention price Days X Rate
MRKU8339186 20 Dry Standard Chemical products, nos	32 days	26 Nov 2023 ⓘ Estimated	28 Nov 2023 📅	2 days ⓘ	High risk	USD 20.00 USD 16.00 -20%

Total no. of containers: 1 Total price* USD 20.00
USD 16.00

[Purchase detention days](#) ←

By accepting the terms above, you agree to become a payer for the invoice, which will be sent for the purchase of detention free days (Freetime extension contract) and to make the payment for the invoice within 24 hours of receiving it. Kindly note that once purchased, this charge for the Freetime extension contract is non-refundable.

*Detention price displayed is initial estimate to this shipment based on selected empty return date.
Your invoice will contain additional local tax or changes to these figures in accordance to [terms and conditions](#).