

Freetime Extension - Demurrage and Detention

Go to Maersk.com, Manage and open the Hub or follow the link <https://www.maersk.com/hub/>

Use the “ **Import Demurrage & Detention**” part to access to the DnD Calculator

The screenshot shows the Maersk Hub dashboard. At the top left is the Maersk logo and navigation menu with items: Prices, Book, Tracking, Schedules, Logistics solutions, and Manage. On the right are utility icons for language (EN), search, notifications, user profile, and a menu icon. A left-hand navigation sidebar lists: Hub dashboard, Export overview, Import overview, Tasks, MyCustoms, MyFinance, Allocations, Captain Peter™, and Support. The main content area is titled 'Welcome to your Hub' and includes a 'Customise' button and a search box for 'B/L or container no.' with a 'View details' button. Below this are several cards: 1. A survey card: 'We're looking to improve your Hub' with a 'Survey' button. 2. 'Outstanding tasks' card: 'For vessel departing in next 7 days', showing 0 'Submit shipping instructions' and 0 'Submit VGM' tasks, with a 'View outstanding tasks' button. 3. 'Shipment Overview' card: 'Shipments in 7 days', showing 3 'Departing' and 8 'Arriving' shipments, with a 'View all shipments' button. 4. 'Import Demurrage & Detention' card: 'Buy free time to unlock up to 80% savings on D&D charges in selected destinations. Save up to 80% of D&D charges'. It has a search box 'Enter B/L no. to search' and a 'View details' button. 5. 'Delivery Order' card: 'Enter a Bill of Lading number to request the delivery order' with a 'Request' button. 6. 'Local Information' card: 'Find local contacts and detailed shipping information for your origin or destination' with links for Asia Pacific, Europe, India, Middle East and Africa, Latin America, and North America.

This is a close-up of the 'Import Demurrage & Detention' card. It features the title 'Import Demurrage & Detention', a promotional message: 'Buy free time to unlock up to 80% savings on D&D charges in selected destinations. Save up to 80% of D&D charges', and a search input field containing '27' and '51'. A dark blue 'View details' button is located at the bottom, with a blue arrow pointing to it from the right.

Freetime Extension - Demmuration

Under the **Demmuration** part,

- choose the correct « **Pick update** »
- « **Purchase days** » are automatically calculated
- New « **Demmuration Price** » is calculated on which discount is applied (-20%)

If everything is ok, click on “**Purchase Demmuration Days**”

You’ll receive this notification confirming the purchase plus a mail confirmation.



Great. Your request for purchase of free days has been received and would be confirmed once you complete the payment. You should receive a notification in your email Praveen.Divakar@maersk.com. This request will be handled by our customer service team and you should receive the invoice in few hours. Once invoice is received, please complete payment in 24 hours for the confirmation of the purchase.

[Purchase detention days](#)

You can go further and « **Purchase detention days** »

Demurrage
Detention

Purchase free days
You can select estimated pickup date and purchase discounted free days to avoid penalty later on

Introducing fee risk assessment
The risk level for each container is derived by our AI algorithm using the historical turn time data. Allowed purchase of maximum 14 free days for each container & offer is only allowed once per shipment and can be done till vessel arrival.

- **High risk** - You're likely to pay a fee for not picking on time
- **Medium risk** - You might pay a fee for not picking on time
- **Low risk** - You're not likely to pay a fee

Demurrage charge & free days details
You can select a new 'Pickup date' to view demurrage charge applicable (as per the contract/ standard tariff).

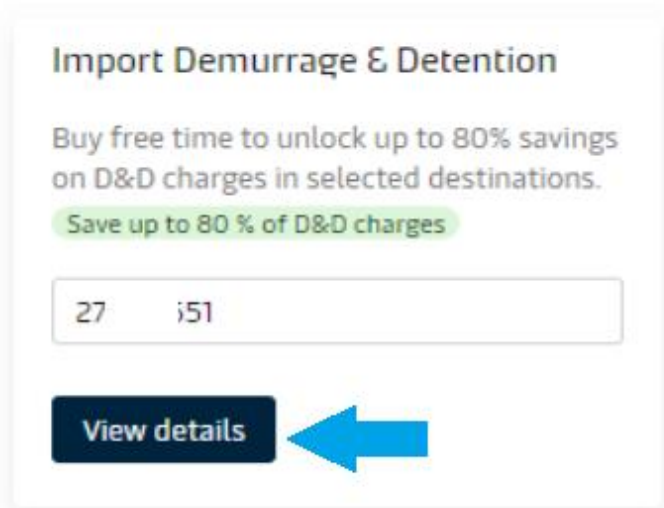
Containers	Free Days	Last Free Date	Pickup date	Purchase days	Risk Level	Demurrage price Days X Rate
GCXU5708377 40 Dry High Chemical products, nos	11 days	8 Nov 2023 ⓘ Estimated	10 Nov 2023 📅	2 days ⓘ	High risk	XAF 21,200 XAF 16,960 -20%
MRKU2481450 40 Dry High Chemical products, nos	11 days	8 Nov 2023 ⓘ Estimated	10 Nov 2023 📅	2 days ⓘ	High risk	XAF 21,200 XAF 16,960 -20%
MRKU5458197 40 Dry High Chemical products, nos	11 days	8 Nov 2023 ⓘ Estimated	10 Nov 2023 📅	2 days ⓘ	High risk	XAF 21,200 XAF 16,960 -20%
MRSU3834488 40 Dry High Chemical products, nos	11 days	8 Nov 2023 ⓘ Estimated	10 Nov 2023 📅	2 days ⓘ	High risk	XAF 21,200 XAF 16,960 -20%
MRSU4180139 40 Dry High Chemical products, nos	11 days	8 Nov 2023 ⓘ Estimated	10 Nov 2023 📅	2 days ⓘ	High risk	XAF 21,200 XAF 16,960 -20%
MRSU4417302 40 Dry High Chemical products, nos	11 days	8 Nov 2023 ⓘ Estimated	10 Nov 2023 📅	2 days ⓘ	High risk	XAF 21,200 XAF 16,960 -20%
MSKU9173281 40 Dry High Chemical products, nos	11 days	8 Nov 2023 ⓘ Estimated	10 Nov 2023 📅	2 days ⓘ	High risk	XAF 21,200 XAF 16,960 -20%
SUDU8804175 40 Dry High Chemical products, nos	11 days	8 Nov 2023 ⓘ Estimated	10 Nov 2023 📅	2 days ⓘ	High risk	XAF 21,200 XAF 16,960 -20%

Total no. of containers: 8
Total price* XAF 169,600
XAF 135,680

[Purchase demurrage days](#)

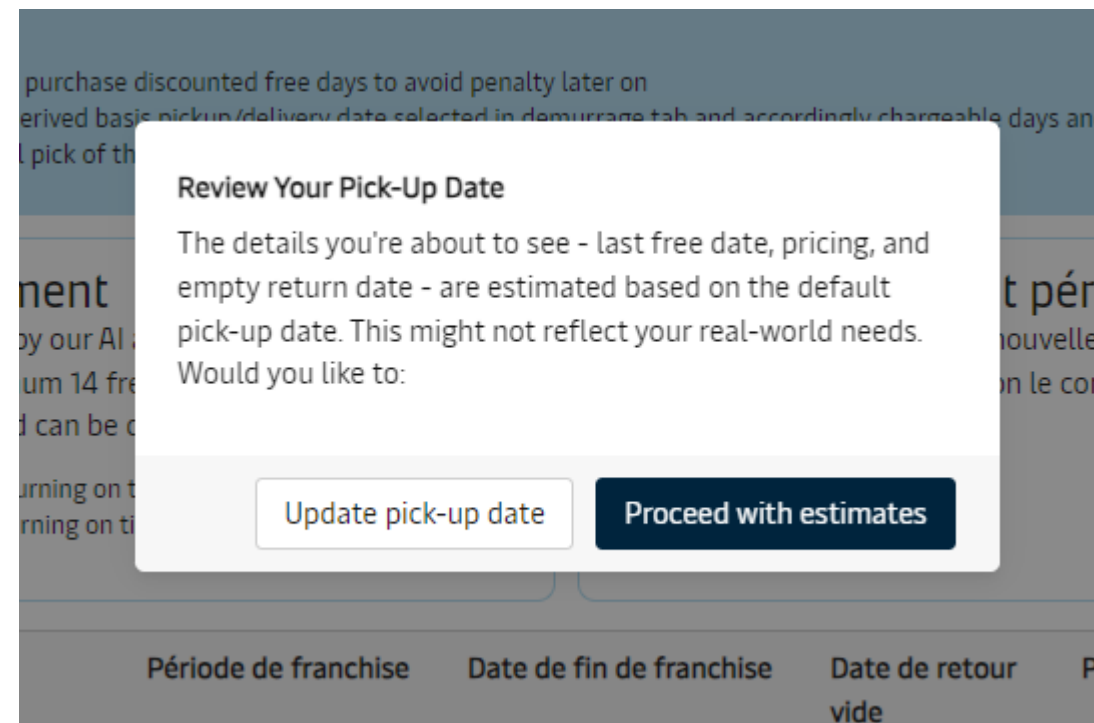
By accepting the terms above, you agree to become a payer for the invoice, which will be sent for the purchase of demurrage-free days (Freetime extension contract) and to make the payment for the invoice within 24 hours of receiving it. Kindly note that once purchased, this charge for the Freetime extension contract is non-

From the "hub", enter your booking number under " **Import Demurrage & Detention**" part



You are invited to update the calculation dates.
By choosing

- **Update Pick up date:** you'll be redirected to demurrage to update the pick-up date
- **Proceed With estimates :** Calculation will be done based on ETA and available freetime.



Extension de franchise – Detention

On the **detention** side, select the wanted pick-up date

Will be automatically calculated

- Purchase days
- Demurrage price , with discount applied
- Total amount

If everything is ok , click on **“Purchase detention Days”**

You’ll receive below notification and a mail confirmation.



Great. Your request for purchase of free days has been received and would be confirmed once you complete the payment.
 You should receive a notification in your email Praveen.Divekar@maersk.com. This request will be handled by our customer service team and you should receive the invoice in few hours. Once invoice is received, please complete payment in 24 hours for the confirmation of the purchase.

Purchase detention days

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