## Useful Guide – Maersk Export Process

General website self-service guide: https://www.maersk.com/support/website-guide

**New booking**: <a href="https://www.maersk.com/booking/new">https://www.maersk.com/booking/new</a>

**Submit Shipping instructions**:

https://www.maersk.com/support/faqs/how-to-submit-shipping-

instructions

My Export Doc: <a href="https://myexportdoc.com/">https://myexportdoc.com/</a>

NXP Validation - To upload CCI & SGD

<u>Clearance submission</u> – Customs Clearance, DSS certificate & NDLEA certificate Submit at counter **3 working days** ahead of Vessel ETA for Load confirmation

**Invoices & Payments**: <a href="https://www.maersk.com/myfinance/">https://www.maersk.com/myfinance/</a>

**OBL Issuance at counter**, documents to submit:

- Verify copy as accepted for printing OBL
- Authorization letter from shipper or Letter of Authority from Agency
- Company ID card / Agent ID card
- Receipt of payment

How to book using Maersk SPOT? Video Tutorial





Shipping instructions
Video Tutorial

Customer Service line: 01-7002100

Email: ng.export@maersk.com



