

# Open for business. Around the world.

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## Maersk Customs Services

Following Rates and T&Cs valid till **31<sup>st</sup> December 2025** are applicable for **Saudi Arabia Ports – Jeddah, Dammam, King Abdullah & Jubail** only

Charge	Unit	Dry/NOR/Open (In Gauge)	Reefer
Import	Per Container	SAR 310	SAR 400
Export	Per Container	SAR 225	SAR 300

- Above rates are only “service charges” for customs clearance and are applicable for up to 10 line items per Bayan. Above this, SAR 20 per additional line item per Bayan will be applicable
- For hazardous cargo, additional charge of SAR 120 per container will be applicable
- For Maersk Visibility IT solution, SAR56 per container will be applicable.
- Any other service or condition applicable for a shipment will be charged additionally and will be notified (some charges can be non-receipted) before initiating the clearance or during the clearance as soon as it is notified to Maersk
- Receipted charges will be charged at actuals with submission of receipts.
- Maersk will not be responsible for payment of Customs duties/taxes, VAT, etc. which may be applicable as per prevailing Rules and Regulations of the Kingdom of Saudi Arabia, and/or container deposits to shipping lines, unless pre-agreed by Maersk in the contractual agreement
- DDP shipments may require additional documentation and approvals from Maersk, please send an email to [mostafa.aly@maersk.com](mailto:mostafa.aly@maersk.com) before accepting this quote
- Rate requests for other container types (Open Top OOG/Flat/Tank etc.) or for other Mode of Transport (eg: cross border) to be sent to [mostafa.aly@maersk.com](mailto:mostafa.aly@maersk.com)
- All requirements to be fulfilled and complied by Importer/Exporter as per Saudi Customs Rules & Regulations such as (Cargo registration, documentation, authorizations etc.) to enable the clearance request acceptance. For more information, please visit this [link](#). For any information/clarification support, please send an email to [SA.Customs@lns.maersk.com](mailto:SA.Customs@lns.maersk.com)
- Clearance documents (including mandatory government authorities’ certificates and approvals) must be shared minimum 7 working days before shipment arrival/departure for enabling smooth import/export clearance respectively. Should there be a delay in submission of clearance documents, Maersk will not be liable for any additional costs that may incur
- Commodities NOT in our scope of services a) Re-export b) Tobacco and related commodities/accessories c) Personal effects d) Cars. Please note that this is NOT an exhaustive list and it will be at the discretion of Maersk to inform at the earliest should we decide to not participate in the clearance of a commodity once the request is placed
- Please visit the [link](#) for commodities prohibited for export/import from/into Saudi Arabia. For any information/clarification support, please send an email to [SA.Customs@lns.maersk.com](mailto:SA.Customs@lns.maersk.com)
- It is at the discretion of Maersk to revise the rates unless otherwise contractually agreed for a specific duration

### Terms, Conditions & Important Notes

The fees listed above are based on the volumes and scope of work presented to Maersk. Changes to the volumes and/or scope of work (including DDP shipments) may require an amendment to the fee schedule. Fees for services not listed above are available upon request. This fee schedule should be considered “Confidential” unless disclosure is required by law. Unless specified in the 'Notes' section, all above charges are subject to local Value Added Tax (VAT) or similar, where applicable. Where necessary, the Customer shall grant Maersk power of attorney to provide the Services and, unless otherwise agreed in writing, all business is subject to the Maersk standard trading conditions, available on request and at <https://terms.maersk.com/stc>