USER GUIDE:

HOLD ORDER STATUS PHILIPPINES MCC DOMESTIC

Step 1:
Open your WhatsApp or Facebook Messenger and go have a chat with SEIYA

Step 2:
Start chatting with SEIYA by typing **"Hi"**

Step 3:
Type **"Hold order status"** in order to go directly to the menu

Step 4:
Input the customer code number that is stated on your invoice.

Step 5:
SEIYA will give the information about the account whether it's on hold (due to outstanding charges) or not for your further action.

Did you know that you can skip some steps by typing just the keyword of the main menu or sub-menu?
Example: type "hold order status"
Try it and thank me later!

Scan the QR Code and connect directly with SEIYA today on Facebook Messenger and WhatsApp

WhatsApp

Messenger

MCC