

Customer Advisory

Feeder Service IA9 & I10 Cut off Change at Sihanoukville

August – 21th - 2025

Dear Value Customer,

We thank you for your continuous support to our service.

To improve on your excellence experience with Maersk, we would like to inform that for all vessel under services of IA9 & I10 have been changed on the **CY Cut off at Terminal** and **Original Export Customs Documents Submission cut off**.

Due to currently terminal is congested, we encourage all customers to gate in based on terminal storage free time only, if any container gate in early, terminal will NOT off load.

For the implement date of this change will be started from Week 35 (ETD 31st Aug – 6th Sept), onwards. So, please kindly help to prefer to the below table for the Cut Off detail of each vessel services and port of loadings.

Below is the detail cut off those services:

Service	ETD	Terminal	CY Cut-off at Terminal	SI & VGM Cut-off	Empty pick-up Cut-off	Original export customs document submission Cut off	Booking Closure	Cancellation (ETD-7days)
PNH	Friday	Phnom Penh (TS11)	Fri 17:00 (PM)	Sat 10:00 (AM)	Thu 16:00 (PM)	Fri 17:00 (PM)	Thu 10:00 (AM)	Fri 23:59 (PM)
PNH	Sunday	Phnom Penh (LM17)	Sat 14:00 (PM)	Sat 11:59 (AM)	Fri 16:00 (PM)	Sat 11:59 (AM)	Fri 10:00 (AM)	Sun 23:59 (PM)
PNH	Wednesday	Phnom Penh (LM17)	Tue 23:00 (PM)	Tue 12:00 (PM)	Tue 10:00 (AM)	Tue 11:59 (AM)	Mon 20:00 (PM)	Wed 23:59 (PM)
K01	Sunday	Sihanoukville	Sat 14:00 (PM)	Sat 11:59 (AM)	Fri 16:00 (PM)	Sat 11:59 (AM)	Fri 10:00 (AM)	Sun 23:59 (PM)
I28	Thursday	Sihanoukville	Wed 08:00 (AM)	Tue 15:00 (PM)	Mon 20:00 (PM)	Tue 15:00 (PM)	Mon 20:00 (PM)	Thu 23:59 (PM)
I10	Tuesday	Sihanoukville	Mon 22:00 (PM)	Mon 01:00 (AM)	Mon 01:00 (AM)	Mon 22:00 (PM)	Mon 01:00 (AM)	Tue 23:59 (PM)
IA9	Wednesday	Sihanoukville	Tue 06:00 (AM)	Mon 10:00 (AM)	Mon 10:00 (AM)	Tue 06:00 (AM)	Mon 10:00 (AM)	Wed 23:59 (PM)

Maersk KH Guidance: (Click [Link](#) -> KH Guidance)

- [How to check the vessel arrival date \(ETA\) at the terminal on MAERSK site](#)

Incase, you have any further inquiry. Please do not hesitate to contact our customers service agent on below channels:

- Call Center Mainline: +855 23 962 592

- Business Email Address: KH.EXPORT@maersk.com / KH.IMPORT@maersk.com

We would like to wish you have a nice day ahead.

Thanks, with highly appreciated for continuing with MAERSK

Best Regards,
Maersk (Cambodia) Ltd