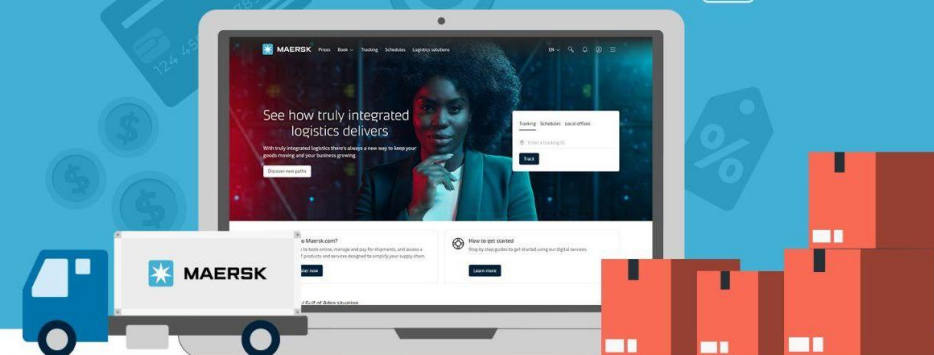


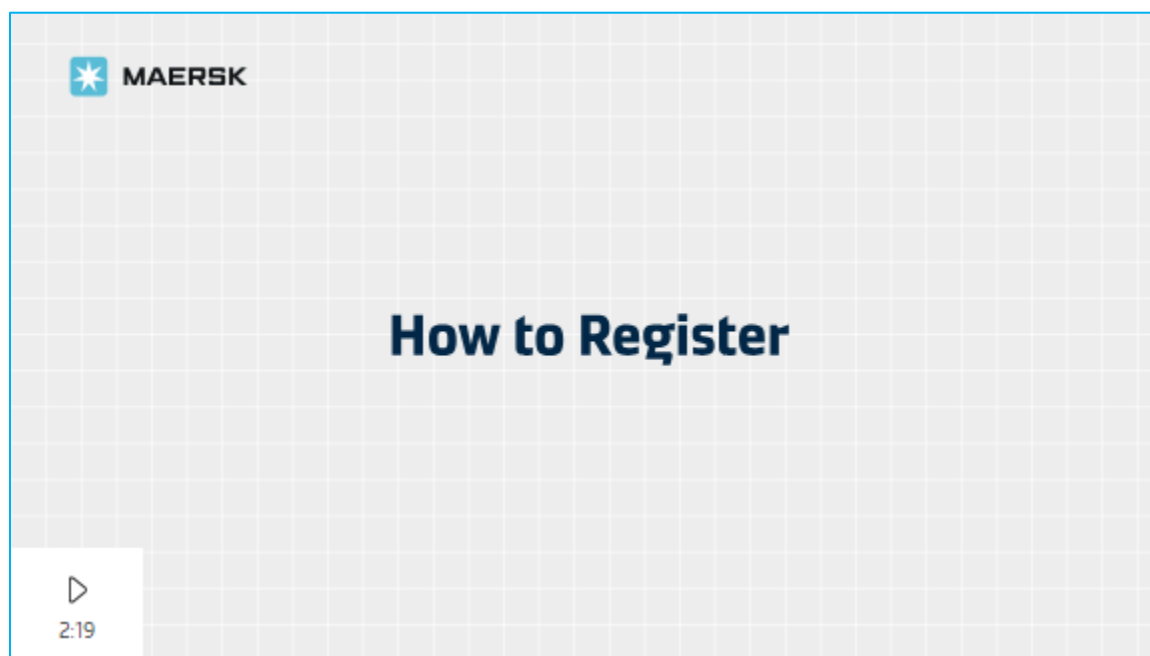
Register on Maersk.com



How to register on Maersk.com

Our video guide is a great way to learn step-by-step instructions on how to register for access to our online platform, enabling you to do business with Maersk. It's designed to make the process easier and more visual, helping you gain a clear understanding of each step involved.

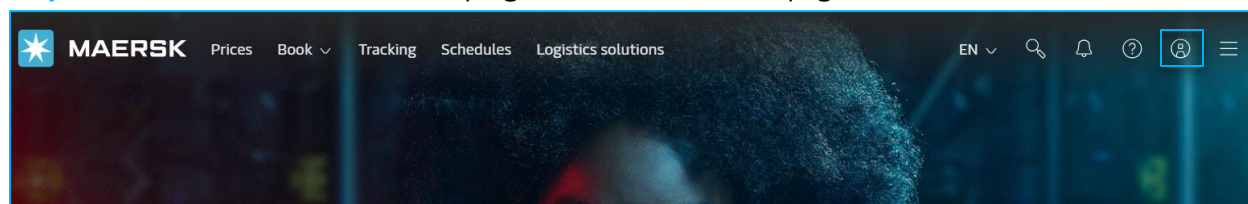
To get started simply **click the play option**. You will have full control over the video playback, allowing you to pause, rewind, forward, and replay specific sections as many times as you need.



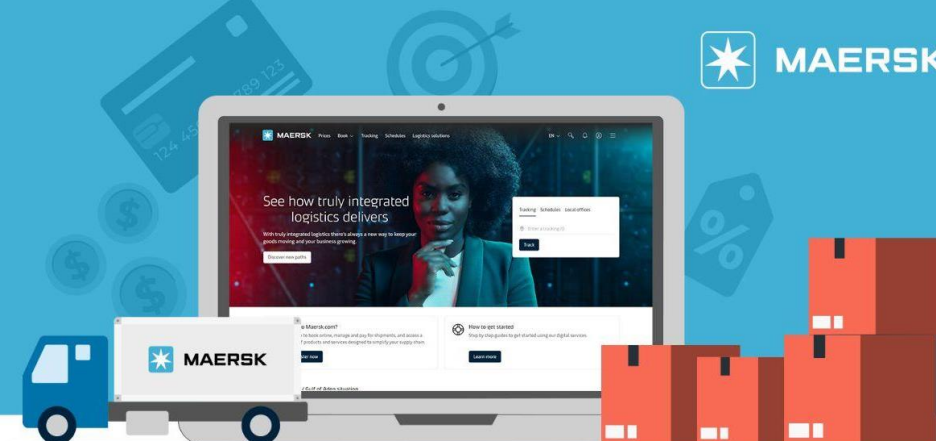
Maersk.com Registration Tutorial

If you do prefer a [step-by-step guide](#), you can follow the steps below:


Step 1: Click **Account** located at the top right corner of the home page.




Register on Maersk.com




Step 2: Click on **Register**.


MAERSK

Login

 Username

 Password

Log in


Need help with your [username](#) or [password](#) ?

New to our online services?

Sign up to book online, manage and pay for shipments, and access a suite of products and services designed to simplify your supply chain.

Register

Step 3: Complete the form by entering a unique username, your **business email**, first name, last name, country, phone number and create a password.


MAERSK

Welcome to your Maersk Registration

Previous customers of Sealand can [log in](#) immediately to Maersk. Please note that you may be asked for some further information to identify which region should serve you.

As a previous Twill customer, there is no need to register again. Simply [log into Maersk](#) using your Twill username and password.

Create username

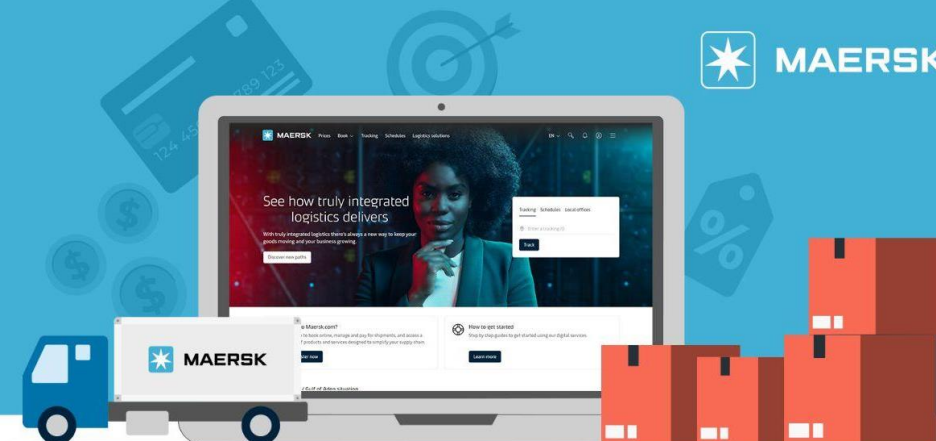
Business email

First name

Surname

Country/Region

Register on Maersk.com



Step 4: Read and accept the registered user terms and the privacy and cookie policy and click **Submit**.

☒ I accept the [registered user terms](#) and [cookie policy](#)

☒ I agree to receive logistics related news and marketing updates by email, phone, or similar from A. P. Moller-Maersk and its affiliated companies. I understand that I can opt out of such Maersk communications at any time. To see how we process your personal data read our [Privacy Notification](#)

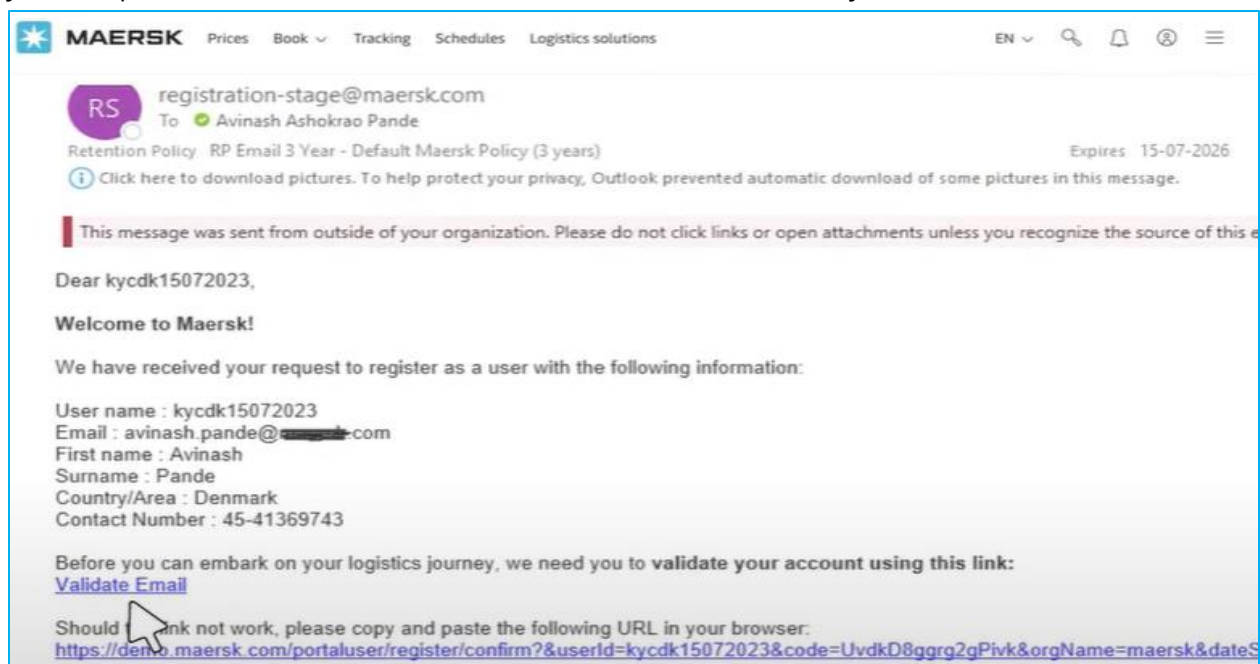
By registering as a new user, you accept without restriction the user terms (encompassing general user terms, registered user terms and privacy notification) and you will be granted access to our on-line business services. You can book and track your cargo, submit your shipping instructions, get access to transport documents, view your account statement and view or download reports with detailed data of your cargo movements.

As a registered customer, you can view your personal and company details in my profile. A list of users within your company is also available.

Without waiving any other rights and remedies, any breach or violation of the user terms is subject to legal prosecution.

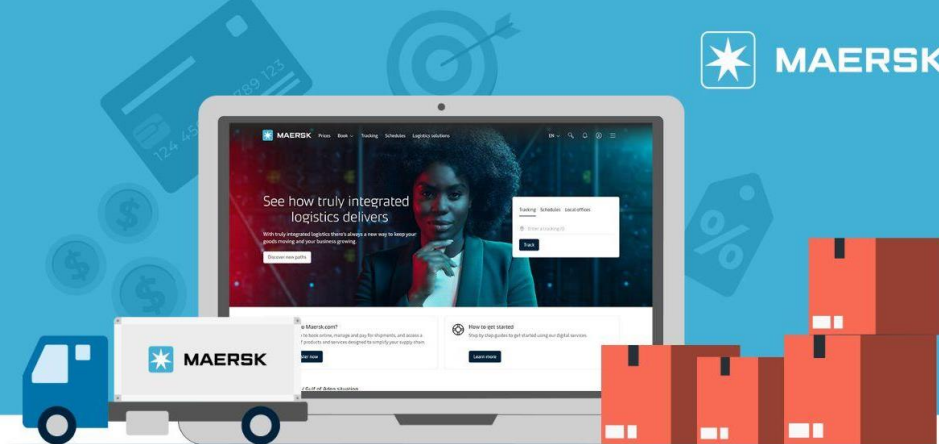
Submit

Step 5: An email with a **verification link** from registration-stage@maersk.com will be sent to the email you have provided. Click on the **Validate Email** link in the email to verify the same.




If you have not received it in your inbox, please check your spam folder. Otherwise, you can resend it by clicking the resend email button. Note that for security reasons, the link will expire in 48 hours.


Register on Maersk.com




Step 6: Log-in with your credentials and proceed to **Complete My Account**.


MAERSK

Login



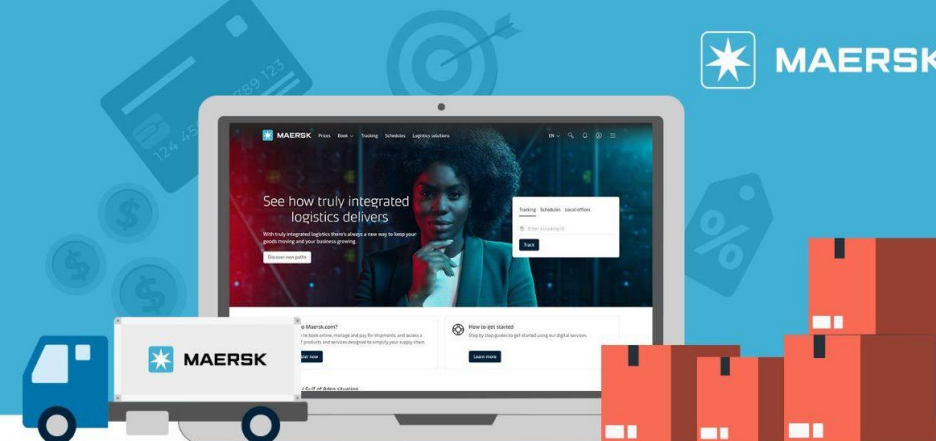


Need help with your [username](#) or [password](#)?

Additional guidelines:

- If your business email or email domain is recognized by Maersk, you will be presented with details we have about you and/or your company. You can then select your local Maersk office and **submit**. If any details are incorrect, kindly contact your [local Maersk office](#).
- If your business email is not known to Maersk, you will get an option to search for your Company Name in your Country. From the **Search** results you can select your Company and then your local Maersk office and submit.
- If the Search did not retrieve any results or you could not find your Company, you can then instead **Provide Your Home Company Details and Search** or alternatively you can manually enter your company details.
- If the home company is found in our database, it will display to you for selection. Select if relevant and fill in **Additional information required**. For faster verification of your request provide complete Company address and Tax reference number where applicable.
- After checking the additional information provided, if the details provided are not found in our database you will be presented to create new customer record. Fill on the website and other company address details, click on **Validate**.
- Depending on the validation of details provided by you in the E-registration form it can be either an instant registration confirmation or it can take up to 2 days to complete this process.
- Prior submitting the registration request, you will be asked to upload document proofs as per your registration country requirements that would help us to verify your company credentials and improve your e-registration turn time.

Register on Maersk.com



Below KYC documents are mandatory:

- Approval letter from your organisation on proper letter head of the company.
- Copy of company Identity card or Business card.
- Electricity bill or telephone bill having your organisation name and address.
- Provide either Business license, Business registration certificate, Value Added Tax (VAT) registration, Tax reference certificate, Goods and Service Tax (GST) certificate, Import Export license, Permanent Account Number (PAN card) or any other government registered certificate applicable in the country where your office is situated.

If the document upload option is not available for your registered country, then kindly submit the proofs to respective registration mailbox mentioned below:

- For Greater **China, Taiwan** customers can submit document proofs only to CGDGSCSCVREG@maersk.com
- For **Canada, America, and rest of the countries**, please send only to CENWWWSVCREG@maersk.com



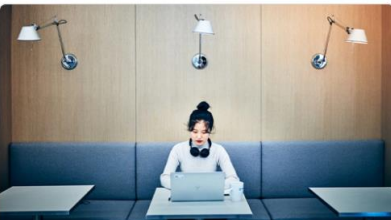
Note: Kindly mention your registered user id in the subject line of the mail while submitting documents.

Additional information:

- Following the initial email, once registration has been validated, which is most cases takes approximately 15 minutes, you will receive a second email with details on how to log on.
- Once logged in for the first time, the same Username/Password can be used for access to all other Maersk brands.

Need more help?

Should you require further assistance, please do not hesitate to [contact us](#).

 <p>Sales</p> <p>We can help if you're an existing customer or interested in doing business with us</p> <p>Sales enquiry Prices</p>	 <p>Support</p> <p>Support for existing or prospective customers, with ongoing or upcoming transactions</p> <p>Support Case management</p>	 <p>Find your local office</p> <p><input type="text" value="Enter country/region name"/></p> <p>Find</p>
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