

July 08, 2024

Instant Electronic Cargo Release

Dear valued customer,

We are happy to announce a new feature on our website, which can be leveraged if your company has signed agreement to print the Original Bill of lading. Electronic cargo release request will allow instant notification to be received by you and your consignee allowing easy online release of cargo to consignee.

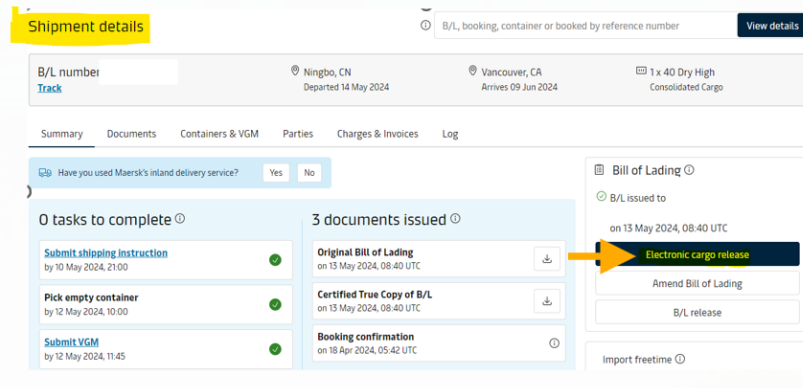
Electronic cargo release option can be found in shipment details page on website. (www.maersk.com)

Pre-requisite to request ECR as below.

- ✓ B/L is negotiable.
- ✓ B/L has been issued online.
- ✓ B/L is not surrendered.
- ✓ Requestor party should be Transport Document Receiver Party and must have web B/L agreement with Maersk. (To request, please download form at [Web BL agreement](#) and request access at mm.export@maersk.com.)
- ✓ ECR is permitted in the place of delivery country.

Procedure

- ⇒ Log in with Transport Document Receiver profile and go to shipment details page for required BL.



The screenshot shows the 'Shipment details' page for a shipment from Ningbo, CN to Vancouver, CA. It displays various tabs like Summary, Documents, Containers & VGM, Parties, Charges & Invoices, and Log. Under the Documents tab, there are sections for '0 tasks to complete' and '3 documents issued'. The 'Original Bill of Lading' document is highlighted, and an arrow points to the 'Electronic cargo release' button. Other documents include 'Certified True Copy of B/L' and 'Booking confirmation'.

- ⇒ After requesting the ECR via Web, user will get the Confirmation mail of electronic cargo release wherein parties, service charge amount will be mentioned. (User can subscribe additional email recipient in each request.)
- ⇒ Destination team will be automatically informed by not requiring to follow up.
- ⇒ Invoice will be shortly available under MyFinance.
- ⇒ Customer may settle for it and provide payment reference at mmreleasedesk@maersk.com for payment posting.
- ⇒ Once payment is cleared the updated status is visible as well on Shipment Details.

Export customer services**Email:** mm.export@maersk.com**Hotline:** 09880441095 (Press 2 for Export)**Finance****Email:** mmreleasedesk@maersk.com**Hotline:** 09880441091

Should you have any inquiry, do not hesitate to react us at mm.export@maersk.com. We will be happy to assist you.

Sincerely yours,
Maersk Line Myanmar LTD.

Maersk Line Myanmar Ltd.

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