

September 24<sup>th</sup>, 2024

### Payment Mode Available for Singapore Customer

Dear Customer,

We received your valuable feedback from our Quarterly Surveys that Mode of Payment Available and their respective Turnaround Time is becoming a concern especially for customers who need to have a quick release of shipments, collection of Bill of Lading.

We at Maersk always believe in providing the best class customer experience is the most essential task to do and your feedback to improve is always on top of our mind. Thus, please refer to the below table for better visibility of respective payment mode and their turnaround time.

| Business   | Currency   | Mode of Payment          | Payment Application Timelin  | Bank Details  | Bank Info.  |
|--|--|--------------------------|--|---|---|
| Ocean<br><br>(Payable to "Maersk A/S" )  | USD  | Electronic Bank Transfer | 2 - 3 Bank Days  | Bank Code :7232<br>Branch Code: 260<br>Bank Key: 7232260<br>Account: <b>260-873609-178</b><br>Swiftcode: HSBCSGSG | All payment should indicate the "BL no. and Invoice No." as reference and should be sent to <a href="mailto:sgreleasedesk@maersk.com">sgreleasedesk@maersk.com</a> .<br><br>To validate payment status, Payment Proof, such like Remittance Advice, Cheque copy, Cheque Deposit slip, Printscreen of Paynow transaction screen, etc, are mandatory, enquiry to be sent to <a href="mailto:sgreleasedesk@maersk.com">sgreleasedesk@maersk.com</a> .  |
|  |  | Cheque Payment           | 2-3 Bank Days after clearance  |   |   |
|  | SGD  | Electronic Bank Transfer | 4 - 6 Banking Hours  | Bank Code :7232<br>Branch Code: 052<br>Bank Key: 7232052<br>Account: <b>052-174984-001</b><br>Swiftcode: HSBCSGSG |   |
|  |  | Cheque Payment           | 2-3 Bank Days after clearance  |   |   |
| Logistics & Services<br><br>(Payable to "Maersk Logistics & Services Singapore Pte. Ltd.") | USD  | Electronic Bank Transfer | 2 - 3 Bank Days  | Bank Code :7232<br>Branch Code: 260<br>Bank Key: 7232260<br>Account: <b>260-468269-178</b><br>Swiftcode: HSBCSGSG | All payment should indicate the "Invoice No." as reference and should be sent to <a href="mailto:DAMCOOTCSG@maersk.com">DAMCOOTCSG@maersk.com</a> & <a href="mailto:DAMCOOTCTMS@maersk.com">DAMCOOTCTMS@maersk.com</a><br><br>To validate payment status, Payment Proof, such like Remittance Advice, Cheque Copy, Cheque Deposit slip, Printscreen of Paynow transaction screen, etc, are mandatory, enquiry to be sent to <a href="mailto:DAMCOOTCSG@maersk.com">DAMCOOTCSG@maersk.com</a> & <a href="mailto:DAMCOOTCTMS@maersk.com">DAMCOOTCTMS@maersk.com</a> |
|  |  | Cheque Payment           | 2-3 Bank Days after clearance  |   |   |
|  | SGD  | Electronic Bank Transfer | 4 - 6 Banking Hours  | Bank Code :7232<br>Branch Code: 147<br>Bank Key: 7232147<br>Account: <b>147-068043-001</b><br>Swiftcode: HSBCSGSG |   |
|  |  | Cheque Payment           | 2-3 Bank Days after clearance  |   |   |
|  |  | Paynow                   | 0.5 - 1 Banking Hours  |   |   |
| General Info.  | *Turntime varies as the bank's operating hour, volume received and/or cheque clearance time.   |                          | All cheque payment should be "CROSSED"   |   | HSBC stands for :<br>The Hong Kong and Shanghai Banking Corporation Limited   |
|  | *Once Payment is applied, SOA will be immediately updated to reflect the actual.<br>SOA can be obtained via <a href="mailto:MyFinance@Maersk.com">MyFinance@Maersk.com</a> |                          | Remember to indicate <b>Maersk Bank Account Number</b> at the back of the cheque |   | HSBC Address:<br>10 Marina Boulevard Marina Bay Financial Centre Tower +A1:F122, #46-01 Singapore 018983  |

Should you need any further clarifications on the above mentioned, please contact us via email or hotline.

Alternatively, you may also visit our website for more information, <https://www.maersk.com/local-information/asia-pacific/singapore> .

For full details and guide, please click **FIND OUT MORE** button found at the bottom of this advisory.

Sincerely,  
A. P. Moller – Maersk