



**MAERSK**

## **Maersk- regarding VGM submission & Weight Discrepance fee FAQ**

### **1. Under what circumstances will the Weight Discrepance fee (WDF) be charged?**

Answer:

- Please refer to the announcement on Maersk's official website titled "Maersk – Regarding Weight Discrepance Fee applying Rule Update II".
- Please note the point 4 of the charging conditions: the discrepancy between declared VGM and sum of cargo weight stated in shipping instruction/bill of lading and container tare weight exceeds **3000 kgs**, Maersk will assess it to check whether the WDF should be applied immediately upon receiving the shipping instruction and VGM information,
- Any subsequent changes to VGM or cargo weight in the shipping instruction/ bill of loading will also be checked against this rule.

### **2. What is the difference between point 2 and point 4 of the charging conditions?**

- a) Point 2: Discrepancy between declared VGM and actual cargo weight exceeds 1000 kgs or 5% of the actual cargo weight (triggered by the small one)
- b) Point 4: Discrepancy between declared VGM and cargo weight in shipping instruction with container tare weight added exceeds 3000 kgs

Answer:

- Point 2 refers to discrepancies between the declared VGM and the actual cargo weight, which may come from weighing at the terminal or other sources—not from the shipping instruction.
- Point 4 compares the declared VGM with the sum of cargo weight in the shipping instruction/bill of lading and the container's tare weight.

### **3. When the declared VGM minus the cargo weight stated in the shipping instruction/bill of loading and the container's tare weight results in an absolute discrepancy exceeding 3 tons, can the customer avoid WDF by correcting the VGM before on-board?**

Answer:

Once WDF is applied, any subsequent corrections to the shipping instruction/bill of lading or VGM will not waive the fee. Customers are advised to verify the accuracy of VGM before submitting the shipping instruction.

### **4. Why is WDF charged even if the customer corrected the VGM before the SI/VGM deadline or before on-board?**

Answer:

Once Maersk's system detects that the submitted shipping instruction and VGM meet the criteria for WDF, the fee will be applied regardless of later corrections.

Note: WDF applies to cases of negligence or intentional misreporting and is non-waivable.



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5. How can I find the container tare weight?

Answer:

The tare weight is displayed on the container door. Please record it during loading.

You can also check container tare weight on Maersk's website:

<https://www.maersk.com/tare>

6. Will changing the cargo weight in the shipping instruction/bill of loading after WDF is charged incur an amendment fee?

Answer:

No amendment fee will be charged. However, if no WDF was initially charged and the cargo weight is later amended, and the WDF will be applied when that the new weight and VGM meet the criteria for WDF.

7. How to submit VGM information for Taiwan export cargo?

Answer:

CY Full Container Load:

After the container is weighed at the yard, the driver must fill in the VGM on the stuffing list (裝櫃清單) on behalf of the customer. If not weighed, the driver still needs to fill in the VGM. If the customer chooses not to use the weighing data, the driver's entry on the stuffing list will be considered the official VGM.

Note: Maersk considers the VGM on the stuffing list as the information provided by the booking party.

CY topping / CY + CFS / CY consol cargo:

Customers must submit VGM via Maersk's website. Refer to “[操作手冊 9.1 如何提交 VGM](#)” for instructions: If unable to submit or modify online, please contact Maersk Customer Service.

Note: Before submitting the shipping instruction, please log in to verify that Maersk has received the correct VGM. If VGM is not available, it can be submitted together with the shipping instruction.

**Reminder:**

All VGM information provided (including data from terminal) will be checked to determine if WDF applies. Please refer to Maersk's website for the latest conditions: “Maersk – Regarding Weight Discrepance Fee applying Rule Update II”

8. How can I check the VGM information received by Maersk?

Answer:

Please refer to the point 3 in “[操作手冊 9.1 如何提交 VGM](#)” for instructions.