

27/April/2026

Weight Discrepancy Fee

Change to timeline & Pre-Notification Service (Effective 7 May 2026)

Dear Customer,

Following our continued efforts to enhance safety of our operations and to provide greater accuracy and help you avoid unnecessary costs, we are updating our **Weight Discrepancy Fee (WDF)** process effectively on **7 May 2026**.

What is changing?

We are shifting the WDF application timeline from the initial Shipping Instruction (SI) stage to the **Cut Off Date** (SI/VGM Deadline whichever is later). To support this, we are introducing a **Pre-Notification Service** to alert you of any mismatches early.

How the Pre-Notification Service Works:

- **New Pre-Notifications:** You will now receive an alert if a weight discrepancy is detected between your Initial SI and your Cut Off Date.
- **Correction Window:** This gives you the opportunity to verify and correct weight data **before** the Cut Off Date.
- **Finalized Billing:** Charges will only be applied at the Cut Off Date if the discrepancy remains uncorrected.
- **Important Condition:** Pre-notifications are only triggered for SIs submitted **before** the Cut Off Date. If an SI is submitted **on or after the Cut Off Date** and a weight discrepancy is found, the WDF charge will be applied immediately without pre-notification.

The WDF is applicable to each container where:

1. The difference (positive or negative) between the VGM weight (shipper/terminal) and SI Weight is greater than 3,000 KGS for DRY, REEFER, OPEN TOP & FLAT RACK etc. containers and 5,000 KGS for TANK only.
 - Discrepancies will be measured post Cut Off Date.
 - SI Weight is equivalent to cargo weight + container tare weight (auto generated when container is linked).
 - Declare cargo weight and container tare weight separately during SI/Amendment submission.
 2. The VGM weight (shipper/terminal) is greater than the maximum gross weight of the container, (as per CSC plate (Max Payload + Tare weight)).
 3. The VGM weight (shipper/terminal) is lesser than container tare weight.
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What do you need to do?

To maintain operational safety and avoid WDF charges:

1. **Submit Early:** Provide your Shipping Instructions well ahead of the deadline to benefit from the pre-notification service.
2. **Monitors Alerts:** Review any pre-notifications regarding weight discrepancies.
3. **Corrects Data:** Submit updated instructions or corrections **prior to the Cut Off Date.**

Important clarification:

The notification is a **Service** intended to support early correction & intimation. **If no notification is received, the WDF will still apply** where qualifying weight discrepancies exist at or after the Cut Off Date.

No other action is required. This procedural update is designed to reduce last-minute adjustments and improve billing predictability.

Should you have any questions or require further information, please do not hesitate to contact your local Maersk representative or reach out via [Maersk.com](https://www.maersk.com).

Our teams are on hand to support with your planning, should you need any assistance.

Yours sincerely,

Maersk

This text has also been translated into Chinese. In the event of any conflict or discrepancy between the Chinese and English versions, the English version shall prevail.

關於 WDF 事前通知服務

親愛的客戶，

為了進一步提升我們運營的安全性，確保數據的準確性，並協助您避免不必要的費用，我們將於 **2026 年 5 月 7 日** 起更新執行櫃重錯報費 (WDF) 的流程。

主要變化：

我們將 WDF 的適用時點，由原先的提單作法 (SI) 階段，調整至截止日期 (以 SI/VGM 提交截止時間中較晚者為準)。為配合此調整，我們將引入「事前通知服務」，以便能提前提醒您任何可能存在的重量差異。

事前通知服務的運作方式：

- **新增事前通知：**如果在收到提單作法 和截止日期之間有發現到重量差異，您將收到電子郵件的提醒通知。
- **修正期：**您可在截止日期前核實並修正重量數據。
- **最終計費：**若截止日期時重量差異未獲修正，費用將正式生效。
- **重要說明：**事前通知僅適用於截止日期前提交的 SI，若 SI 於截止日當天或之後才提交，且發現有重量差異，將不發送事前通知，WDF 費用將即時適用。

每櫃 WDF 費用之適用情況：

1. VGM 重量 (託運人/碼頭提供) 與 SI 重量差異 (正負均算)：普櫃、冷藏櫃、開頂櫃、平板櫃等超過 3,000 公斤 或 Tank 櫃超過 5,000 公斤：
 - 差異將於截止日期後進行評估。
 - SI 重量係指 SI 所提供的貨物重量加上裝載貨物的貨櫃皮重 (於連結貨櫃時由系統自動產生)。
 - 提交 / 修改 SI 時分別提供貨物重量與貨櫃皮重。
2. VGM 重量 (託運人/碼頭提供) 大於貨櫃最大總重 (CSC 板標註的最大載重 + 貨櫃皮重)。
3. VGM 重量 (託運人/碼頭提供) 小於貨櫃皮重。

您需要採取的行動

為確保操作安全並避免 WDF 費用：

1. **提前提交：**在截止日期前儘早提供 SI，以享受事前通知服務。
2. **關注提醒：**及時查看任何關於重量差異的事前通知。

3. **修正數據**：在截止日期前提交更新或修正的指示。

重要說明：

本通知服務旨在協助您及早發現並修正資料差異。即使未收到任何通知，只要於截止日期當日或之後仍存在符合條件的重量差異，相關 WDF 費用仍將適用。

除此之外，無需額外操作。本次流程更新旨在減少最後時刻的調整，並提升費用的可預測性。

如您對上述內容有任何疑問或希望瞭解更多資訊，敬請聯繫您當地的馬士基客服。獲取我們本地辦公室的聯繫方式請登入www.maersk.com。

感謝您一直以來的合作，我們的團隊隨時準備為您提供支援。

順頌商祺
台灣馬士基

注：本通知原文以英文簽發，為方便客戶理解，翻譯成以上中文，如兩種語言說明之間存在任何不一致之處，請以英文為準，謝謝合作！