

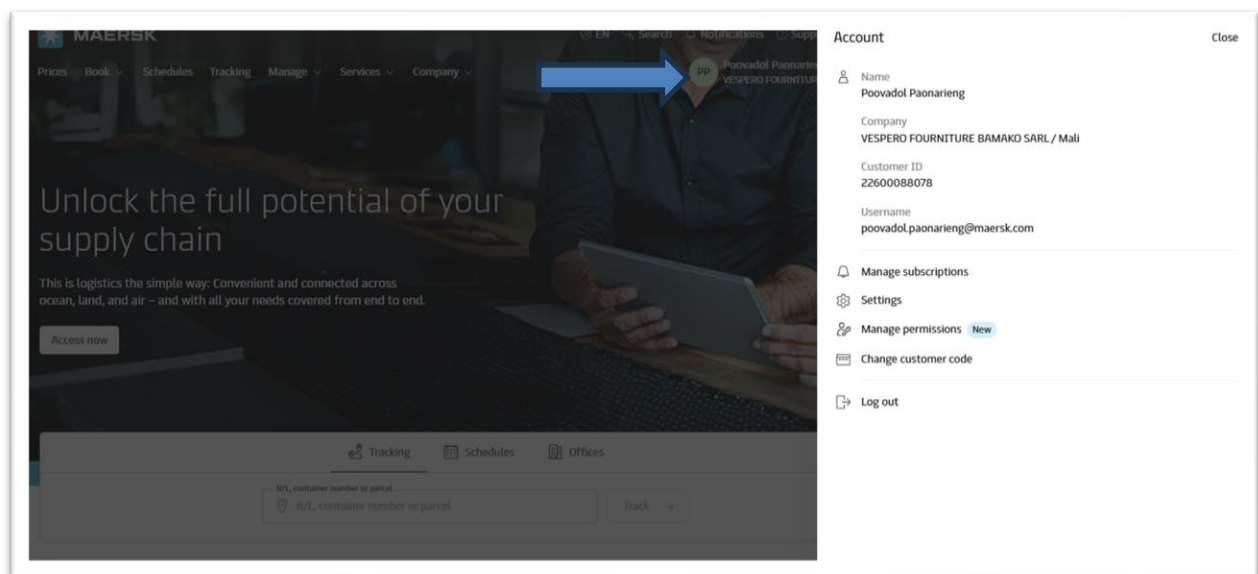
09th February 2026

Handbook for check Customer code active suspend

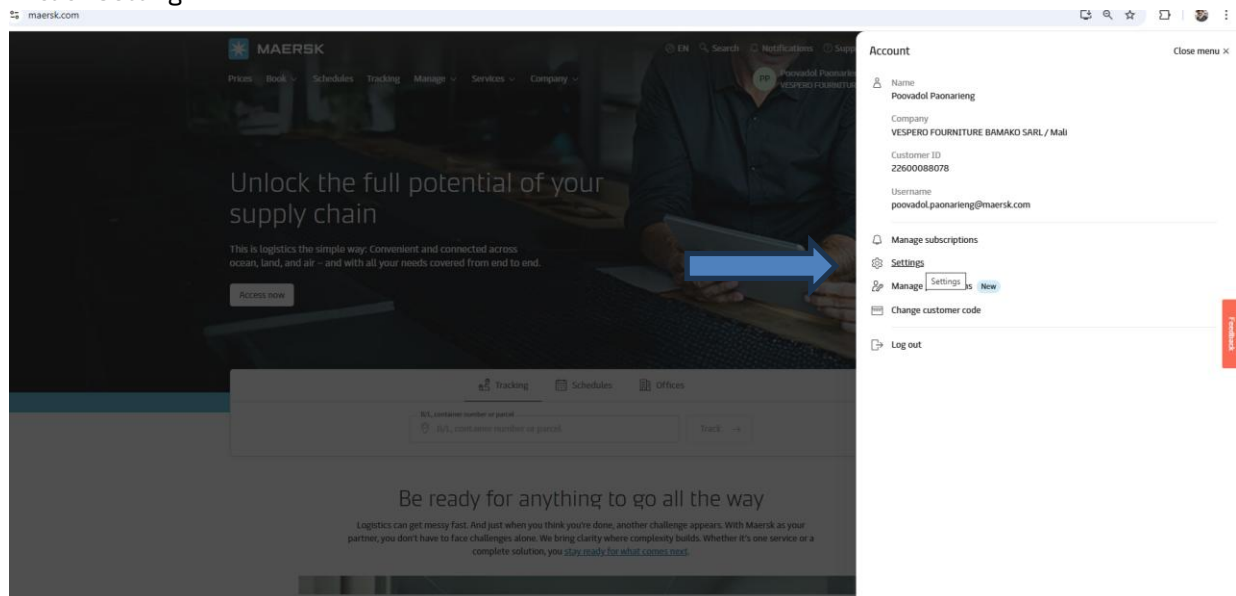
Dear Valued Customer,

Just for your info , You can check account status of party concerned under your shipment via our website by go to :

1.Going to your Account Name (at the top right corner of the screen) > Settings >



2. click Setting



3. Customer search > Input Trading / Company name or code to search then check for status.

Your profile
Your permissions
Company permissions
Customs
Payment Setup
Customer search

Search by name and country
Trading name
Country/Region
Search

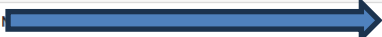
Search by customer code
Customer code
Search

4. you will see status of customer

Your profile
Your permissions
Company permissions
Customs
Payment Setup
Customer search

Search by name and country
Trading name
Country/Region
Search

Search by customer code
Customer code
Search

Trading name	Address	Status
	75/9, OCEAN TOWER 2,14FL, SUKHUMVIT 19 ALLEY, BANGKOK, 10110, THAILAND	Active

For any further clarification, please contact your local Customer Experiences team at th.export@maersk.com +66 (0)2 021 4555 or Chat channel at maersk.com. Thank you for your cooperation.

Sincerely,
Maersk A/S C/O Maersk Line (Thailand) Ltd.