

Customs clearing order

If you have an active account or contract with our customs partner, MCS, we can arrange customs clearance on behalf of your company.

Before submitting your customs clearance instructions for import clearance, please provide the following documents:

1. Copy of the Master Bill of Lading
2. Commercial Invoice (including the applicable Incoterm)
3. Packing List and HS Codes (Harmonized System Codes)

IMPORT CUSTOMS CLEARANCE

Please add the “Import Customs Clearance” service to your shipment via the Maersk platform.

To do so:

1. Log in to your hub on the Maersk website
2. Search for your booking number
3. Add the “Import Customs Clearance” service
4. Follow all required steps and upload the requested documents

Once completed, your import customs clearance request will be submitted successfully.

 **Customs**

Our services can help you with the complexities of border controls and customs regulations. Choose from a range of options and upload documents online for a streamlined shipping experience.

Export customs clearance

Sorry it is not possible to book export customs online for this shipment as the deadline has passed. Please [contact your local Customs Office](#) for customs clearance options.

Import customs clearance

Prices starting from
EUR

[Get customs price](#) 

T1

If you require a T1 document, please send an email to be.import@maersk.com including the following information:

1. Copy of the Master Bill of Lading
2. Commercial Invoice (including the applicable Incoterm)
3. Packing List and HS Codes (Harmonized System Codes)
4. Local customs office code
5. Final unloading location and container delivery address
6. Delivery date / unloading date

If you have any further questions, please do not hesitate to contact your usual Maersk representative. We trust this information is helpful.