

Track & trace

Please be informed that it is the customer's responsibility to actively monitor and trace their shipment. It is important to act quickly in case a shipment arrives earlier than expected, is delayed, or needs to be rerouted.

Although Maersk provides certain shipment updates via notifications, customers are advised to conduct their own tracking and research at all times.

In the screenshot below, you can find instructions on how to trace your shipment via the [Maersk website](#).

You can also manage your notification settings in the top-right corner of the website. In most cases, Maersk sends notifications when a vessel is delayed, arriving early, or rerouted.

Please note that customers remain responsible for monitoring their own cargo. Maersk cannot be held responsible for missed updates or incorrect information.

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Shipment & Container Tracking

Select your booking type from **Ocean**, **Air**, **Less-than-container-load (LCL)** or **Parcel** and enter your tracking number to view full tracking details.

Ocean cargo [Track](#)

BILL of Lading number consists of 9 characters.
Container number is made of 4 letters and 7 digits.

Get answers and updates about your Maersk shipments on our app on ChatGPT.

[Enable Maersk tracking](#)

If you have any further questions, please do not hesitate to contact your usual Maersk representative.

We trust this information is helpful.