

ePayment

Easier payments
begin here

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Enhanced Payment Experience on our www.Maersk.com

We are glad to introduce an enhanced payment experience to you effective since 16 March 2020.

This will enable easier & faster way to pay your invoices.

How would this benefit you?



No waiting in line to make payments



Easier & faster payment transaction



Instant online B/L release with minimal paperwork (for e-BL customers)



View invoices & check your account on one platform



Do not need to send Payment Proof anymore



Automatically get payment confirmation (Official Receipt) in MyFinance once payment settled

All you need to do is register yourself one-time for your individual login credentials on www.maersk.com

Note: Only once registered you will be able to access MyFinance options directly

FIND OUT MORE

how to utilize ePayment feature in the next page!



For further information, you can contact us via

id.export@maersk.com for export matters, or
id.import@maersk.com for import matters, or

call us in ☎ +6221 30065444 ; ☎ +6221 50837911

in Maersk Indonesia business hours
(Monday – Friday, 08.00 – 12.00 & 13.00 – 17.00 WIB)



Out of Maersk business hours

DOKU CS (care@doku.com) for payment status, or

dial in ☎ 1500963



MAERSK

1

Login to MyFinance

MAERSK QUOTE BOOK MANAGE TRACK Support English Login / Register Settings

SOLUTIONS SCHEDULES GLOBAL PRESENCE LOCAL INFORMATION

Login

Username

[Forgot username?](#)

Password

[Forgot password?](#)

Remember my username

LOG IN

New User? [Please register here](#)

MAERSK QUOTE BOOK MANAGE TRACK

Documentation

- Submit Shipping Instructions
- Approve Verify Copy
- Print Bill Of Lading
- Print Waybill
- Submit VGM
- Order Bill of Lading Form
- Tasks
- Payer Standing Instructions

Shipments

- Shipment Overview - Export
- ETA Changes
- Notifications
- Remote Container Management
- Shipment Overview - Import
- All Inbound

MyFinance

Make payments electronically and view your invoices and accounts

GO TO MYFINANCE

Click if
YOU ARE A CUSTOMER

Click if
YOU ARE AN AGENT



2

Click ePayment tab

2

Search	Open Invoices	ePayment	Credits	Paid Invoices	Dispute Cases	eStatement	Account Statement	Profile
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Open Invoices

Indonesia

Maersk A/S:PT ASIA COCOA INDONESIA

1. Select all invoices that you would like to pay:

Find Invoices

3

Select invoice you want to pay

3

	Invoice No.	Bill of Lading No.	Invoice Type	Customer Ref. No.	Invoice Date	Due	Invoiced Amount	Open	Payment Amount	Action
<input type="checkbox"/>	5520537200	959018345	IMPORT	5520537200	Feb 24, 2017	Feb 6, 2017	IDR 26,183,693	IDR 26,183,693		
<input checked="" type="checkbox"/>	5520588873	960889074	IMPORT	5520588873	Jul 24, 2017	Jul 29, 2017	IDR 300,000	IDR 300,000	300,000	
<input type="checkbox"/>	5520593519	96082596A	IMPORT	5520593519	Aug 2, 2017	Aug 2, 2017	IDR 1,100,000	IDR 1,100,000		
<input type="checkbox"/>	5520593520	96082596A	IMPORT	5520593520	Aug 2, 2017	Aug 2, 2017	IDR 53,411,670	IDR 53,411,670		
<input type="checkbox"/>	5520602881	573197176	EXPORT	5520602881	Aug 24, 2017	Aug 24, 2017	IDR 350,000	IDR 350,000		
<input type="checkbox"/>	5520608782	960685335	IMPORT	5520608782	Sep 7, 2017	Sep 7, 2017	IDR 300,000	IDR 300,000		
<input type="checkbox"/>		961472961	IMPORT	5520609310	Sep 9, 2017	Sep 14, 2017	IDR 400,000	IDR 400,000		
<input type="checkbox"/>		961632787	IMPORT	5520609311	Sep 9, 2017	Sep 14, 2017	IDR 400,000	IDR 400,000		
<input type="checkbox"/>		962101119	EXPORT	S16-055 / B	Oct 14, 2017	Oct 15, 2017	IDR 67,378,912	IDR 67,378,912		
<input type="checkbox"/>		961497958	IMPORT	5520624737	Oct 15, 2017	Oct 20, 2017	IDR 500,000	IDR 500,000		
<input type="checkbox"/>	5520625677	961409977	IMPORT	5520625677	Oct 17, 2017	Oct 22, 2017	IDR 700,000	IDR 700,000		
<input type="checkbox"/>	5520636977	962237106	IMPORT	5520636977	Nov 14, 2017	Nov 17, 2017	IDR 38,071,250	IDR 38,071,250		
<input type="checkbox"/>	5520649102	961721941	DET-INV		Dec 15, 2017	Dec 15, 2017	IDR 31,925,010	IDR 31,925,010		
<input type="checkbox"/>	5520649104	962175123	DET-INV		Dec 15, 2017	Dec 15, 2017	IDR 11,139,791	IDR 11,139,791		
<input type="checkbox"/>	5520649106	962247687	DET-INV		Dec 15, 2017	Dec 15, 2017	IDR 19,019,154	IDR 19,019,154		
<input type="checkbox"/>	5520649123	962247687	DET-INV		Dec 15, 2017	Dec 15, 2017	IDR 2,717,022	IDR 2,717,022		

Select All Deselect All Download Selected Entries

Payment Amount IDR

4

Input Entity Name & Email

4

2. Select the payment method you want to use. You are paying with

Payment Gateway - Doku

XXXXXXXX5069

Customer Name * Email *

3. Select check box and choose Continue to confirm your payment.

By clicking here you agree to
 i) The privacy and cookie policy [<https://www.maersk.com/privacy-and-cookie-policy>],
 ii) The terms of use [<https://terms.maersk.com>]
 iii) The terms and condition for payment between you and your bank shall apply.
 iv) Ensure that your account is operational as per your terms with your Bank, before executing the electronic payment transactions.

5

Confirm & Continue

5

Continue New Customer Search

Check the summary of your payment (Invoice, BL number, total amount)

Search	Open Invoices	ePayment	Credits	Paid Invoices	Dispute Cases	eStatement	Account Statement	Profile
Indonesia								Maersk A/S:PT ASIA COCOA INDONESIA
List of Invoices Selected for Payment								
You want to pay the invoices listed with bank details: XXXXXXXX5069								
If you now want to effect payment, click on Pay.								
Invoice No.	Bill of Lading No.	Invoice Date	Due Date	Invoiced Amount	Open Amount	Payment Amount		
5520588873	960889074	Jul 24, 2017	Jul 29, 2017		IDR 300,000	IDR 300,000	IDR 300,000	
					Total Net Payment Amount	IDR 300,000	IDR 300,000	

6 Click Pay

6

7 Choose Payment Option
INTERNET BANKING or BANK TRANSFER



Maersk

Total Payment
IDR 10,000.00

ID Invoice : f1Cs4wiPgNxO

1 Items [View](#)

Payment using internet banking will be processed on the bank's website. Please ensure that your internet banking service has been activated with sufficient fund for the transaction. Click on Bank Image to complete payment.





[Internet Banking](#)

[Bank Transfer](#)

[Back to Merchant](#)

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Maersk

Total Payment
IDR 300,000.00

ID Invoice : 7218492929300692

1 Items [View](#)





Click the *Get Payment Code* button and note down the code that appears, in order to make payment at the nearest ATM or Internet/Mobile Banking (except for BCA Internet Banking)

The payment code will expire after a certain period set by your merchant. Your purchase will be cancelled if payment is made after that period.

[Internet Banking](#)

[Bank Transfer](#)

[Back to Merchant](#)

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[Get Payment Code](#)



[Get Payment Code](#)





[Get Payment Code](#)



[Get Payment Code](#)



[Get Payment Code](#)

If you choose **INTERNET BANKING** it will divert you to your choose Internet Banking page, & you can proceed your payment depend your Internet Banking procedure/steps

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If you choose **BANK TRANSFER** it will divert to Virtual Account creation page as per below

Payment Code
8902238800000008

8

Amount **IDR 30427155.00**

Invoice Number 9993381368527828

Via Mandiri ATM:

1. Insert Mandiri ATM card, then enter ATM PIN.
2. Choose menu "Bayar/Beli"
3. Choose menu "Lainnya" then another "Lainnya"
4. Choose menu "Multi Payment"
5. Input the first 5 digits from Mandiri VA number (e.g. 89022)
6. Input the full VA number **8902238800000008**
7. Input the amount
8. VA number, Name, and Amount will appear on screen

Scroll down

- follow instruction based on your payment method whether via ATM or online payment
- Click **PRINT** to save as PDF/print the VA number & payment instruction steps

The screenshot shows a payment confirmation page on pay.doku.com. The page displays the following information:

- Payment Code: 8856135000000048
- Amount: IDR 10000.00
- Invoice Number: gMuT03QfCTIN

Below this information, there are instructions for how to pay at an ATM and how to pay using internet banking. The 'Print' button is highlighted with a red box.

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Once you made payment, check **MYFINANCE**, in **PAID INVOICE** tab, ensure you choose **PROCESSED** status

Download your **OFFICIAL RECEIPT** in **Left button**

MAERSK
 c/ o Menara Batavia 15th Floor
 Jl. K.H.Mas Mansyur Kav.126, Jakarta
 10220
 Telephone: + 62 21 3006 5555, Fax: + 62 21 5744292

Official Receipt

Receipt Number : 8300018907 Receipt Date : 04.Mar.2020
 Issued : 04.Mar.2020 06:02

Payer :
 PT BANK CIMB NIAGA TBK
 JL KH MAS MANSYUR
 KAV 126 MENARA BATAVIA 16TH FL
 JAKARTA 10220

Payer Code : ID039799

Payment Method	Cheque Number/ Bank Reference	Amount	Cur
6348897077594433		4,469,743	IDR

Receipt acknowledged for amounts relating to document(s) as follows:

Document	Reference Number	Amount	Cur
5520946371	910118584	4,469,743	IDR
TOTAL :		4,469,743	IDR

Search Open Invoices ePayment Credits **Paid Invoices** Dispute Cases eStatement Profile

List of Invoices Paid or Payment Arranged

To display paid invoices, select the appropriate search criteria

Status: Processed Period: Last 30 Days Find Extend Search

Invoice No.	Bill of Lading No.	Invoice Type	Clearing Document No.	Invoice Date	Due	Invoiced Amount	Paid Date	Paid Amount	Status	Payment Method	Business Area	Business Area Description	Action
XXXXXXXXXX		IMPORT	XXXXX	Mar 3, 2020	Mar 4, 2020	IDR 4,469,743	Mar 4, 2020	IDR 4,469,743	Processed	Bank Collectn Account 0250123808005 PT BANK CIMB NIAGA TBK	ID00	Indonesia	

Save & archive your **OFFICIAL RECEIPT** (as valid payment confirmation file)

Click if **YOU ARE AN AGENT**

Note:
 If you can't find your paid invoice, change the status to **IN PROCESS**, & check the status column if **TO PAY**, it means your payment still not reflect to Maersk → check your mutation transaction & your bank CS first

Search Open Invoices ePayment Credits **Paid Invoices** Dispute Cases eStatement Profile

List of Invoices Paid or Payment Arranged

To display paid invoices, select the appropriate search criteria

Status: In Process Period: Last 30 Days Find Extend Search

Invoice No.	Bill of Lading No.	Invoice Type	Clearing Document No.	Invoice Date	Due	Invoiced Amount	Payment Arranged Date	Arranged	Status	Payment Method	Business Area	Business Area Description	Action
XXXXXXXXXX	XXXXXXXXXX	EXPORT		Feb 24, 2020	Feb 25, 2020	IDR 28,116,871		IDR 28,116,871	To Pay	Bank Collectn	ID00	Indonesia	

If YOU ARE AN AGENT

click **SEARCH** tab →
choose **I'M AN AGENT** →
input the **BL NUMBER** or **INVOICE NUMBER** →
Click **PAY**

The screenshot shows the MyFinance web application interface. At the top, there is a navigation bar with tabs: Search, Open Invoices, ePayment, Credits, Paid Invoices, Dispute Cases, eStatement, and Profile. The 'Search' tab is highlighted and circled with a red box and labeled 'A'. Below the navigation bar, there is a section titled 'Search for Your Documents' with a dropdown menu set to 'Indonesia'. There are two radio buttons: 'I'm a Customer' and 'I'm an Agent', with the latter selected and circled with a red box and labeled 'B'. Below the radio buttons, there is a text input field for 'Bill of Lading No.' containing the value '910172517', which is circled with a red box and labeled 'C'. To the left of this field is an 'Add New' button, also circled with a red box. A red arrow points from this button to a text box that says 'If you want to open more than 1 BL'. Below the 'Bill of Lading No.' field, there is a dropdown menu for 'Invoice No.' set to '2020', with an 'Add New' button below it. At the bottom of this section is a 'Search' button, circled with a red box and labeled 'D'. Below the search section is a table titled 'Approved Invoice'. The table has columns: Select, Invoice No., Bill of Lading No., Customer Name, Due Date, Invoice Amount, Open Amount, Invoice Type, Invoice Status, Business Area, Business Area Description, and Action. The first row of data shows: Invoice No. 5520946760, Bill of Lading No. [redacted], Customer Name [redacted], Due Date Apr 7, 2020, Invoice Amount 15,087,088 IDR, Open Amount 15,087,088 IDR, Invoice Type LOCAL, Invoice Status Open, Business Area ID00, Business Area Description Indonesia. Below the table, there are buttons: 'Select Displayed Items', 'Deselect Selected Items', 'Download Selected Entries', 'Pay', and 'Email'. The 'Pay' button is highlighted in yellow and circled with a red box and labeled 'E'.

Click continue to the next step

If YOU ARE AN AGENT

click **SEARCH** tab →
choose **I'M AN AGENT** →
input the **BL NUMBER** or **INVOICE NUMBER** →

Download your **OFFICIAL RECEIPT**
in **Left button**

A MyFinance

Search Open Invoices ePayment Credits Paid Invoices Dispute Cases eStatement Account Statement Profile

Indonesia

Search for Your Documents

I'm a Customer **I'm an Agent** **B**

Bill of Lading No. **C**

Add New

OR

Invoice No. 2020 ▾

Add New

Search **D**

If you want to open more than 1 BL

Approved Invoice

Select	Invoice No.	Bill of Lading No.	Customer Name	Due Date	Invoice Amount	Open Amount	Invoice Type	Invoice Status	Business Area	Business Area Description	Action
<input type="checkbox"/>	34335963	920675678	PT INDO BHARAT RAYON	Mar 23, 2020	9,781,560 IDR		LOCAL	Paid	ID00	Indonesia	

Select Displayed Items Deselect Selected Items Download Selected Entries Pay Email

E

Save & archive your **OFFICIAL RECEIPT**
(as valid payment confirmation file)

 **MAERSK**

c/ o Menara Batavia 15th Floor
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10220
Telephone: + 62 21 3006 5555, Fax: + 62 21
5744292

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TOTAL : 4,469,743 IDR

[MAERSK.COM](https://www.maersk.com)



THANK YOU