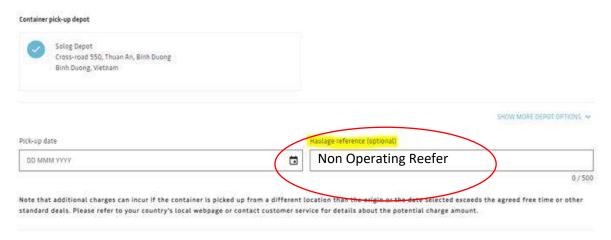


Dear Valued Customer,

Here at Maersk, we are continuously striving to ensure that we provide the best service to our customers. In with this, our "Non Operating Reefer" Booking process has been updated. This aims to ensure that our booking platforms has correctly captured your request for "Non Operating Reefer" Booking.

For Non Operating Reefer Container requests during booking stage. Please refer to below images on where to input Non Operating Reefer in your shipment details.

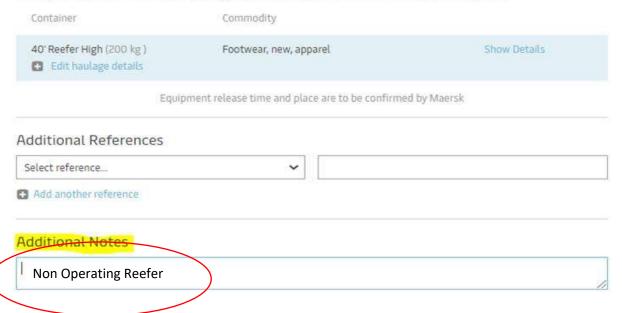
Via Self Service Instant Booking



Via Maersk Website

Merchant haulage instructions

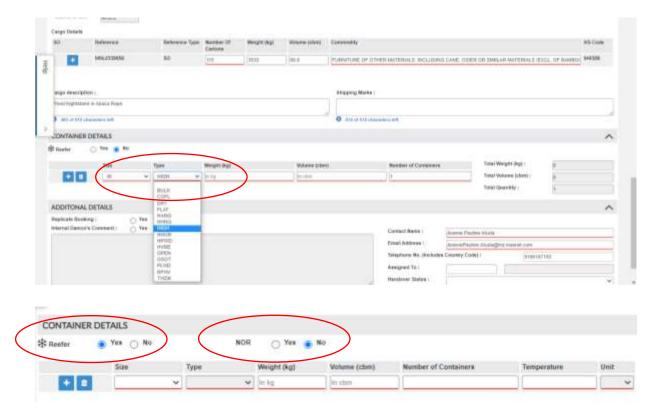
Please provide further information regarding merchant haulage. This information is required for approval.



Classification: Public



Via Inttra



Should you have any queries or require any assistance, please contact your local Maersk Sales Representative or our Customer Service hotline.

Main Number +63 282313126 / Toll Free Number +180011102911

Email: ph.export@maersk.com (Export) / ph.import@maersk.com (Import)

Sincerely,

Maersk A/S