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13 April 2022

Dear Valued Customer

DURBAN TERMINALS OPERATIONAL STATUS UPDATE

Transnet Port Terminals (TPT) Durban Terminals are pleased to inform you that all Terminals are operational from today, albeit not at 100% capacity. Some employees have been impacted as the roads to their residences are still inaccessible in various areas. There has been no major damage to Terminal equipment and infrastructure. Some operational areas are waterlogged however this will recede. TPT anticipate full operational capacity before the end of the week. Below is an operational update per terminal for your information.

Terminal	Operation	Update
	Waterside	The Terminal has commenced operations with as staff compliment of 73%.
Pier 1		There are 2 vessels on the berths with a total of 4 gangs (2 gangs per vessel)
		with 1 vessel at outer anchorage.
	Landside	Traffic volumes are currently low with only 15 trucks in the staging area. No
		appointment slots will be available. The Terminal will provide an update via the
		usual communication platforms once appointments slots reopen.
	Rail	Is operational with 1 gang.
	Waterside	The Terminal has commenced with a staff compliment of 50%, however, we will
		man 4 gangs from 12h00 today with 1 gang deployed on each berth. The focus
Pier 2		remains on clearing the backlog of traffic on the landside. There are 2 vessels
		at outer anchorage.
		Operations as commenced with 105 trucks inside the terminal and 292 trucks in
	Landside	the staging area. All resources have been deployed on the landside to clear the
		backlog of traffic.

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NS Dlamini* (Group Chief Financial Officer)

*Executive

Interim Group Company Secretary: Ms S Bopape

head contains personal information as defined in the Protection of Personal Information Act, No. 4 of 2013 (the "Act"). The signatory consents to the processing of his/ her personal information and is obliged to handle other data subject's information in accordance with the requirements of the Act".

TRANSNET HAS A 'ZERO GIFTS' POLICY. NO EMPLOYEE IS ALLOWED TO ACCEPT GIFTS, FAVOURS OR BENEFITS

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		No truck appointment slots will be available until further notice. The Terminal will provide an update via the usual communication platforms once
		appointments slots reopen.
	Rail	Planned to commence operations at 12h00 today.
	Waterside	There are 2 vessels on the berths with a manning level of 2 gangs. 1 gang will
MPT		be deployed on each vessel. The manning level is expected to go up to 4
		gangs from 14h00 today.
	Landside	It's operational focusing on imports.
	Rail	Operations remains suspended.
	Waterside	There are 3 vessels on the berths.
		Berth G has commenced operations with full staff compliment.
CAR		Berth Q/R is ready to commence operations
		Berth L/M is on standby currently
	Landside	The driver compliment is +50% capacity
	Rail	Operations remains suspended.
	Waterside	The Terminal is operational with a staff compliment of 75%. There is 1 vessel
MAYDON		on the berth working with 2 gangs.
WHARF	Landside	It's operational with MWF receiving chrome and anthracite
	Waterside	The Terminal is operational with a staff compliment of 75%. There is no vessel
AGRI		on the berth currently.
	Landside	It's operational and receiving maize trucks.

The TPT Terminal teams are focusing on recovery and will make every effort to minimize delays and improve efficiency. I would like to thank all our employees, Customers and Stakeholders for your cooperation and support during this time. Let us continue to work together and strive to build our economy.

Your sincerely

Kwazi Mabaso

Acting Managing Executive

Durban Terminals

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