



VGM Submission – Removal of Auto-Calculation on Maersk.com

Dear Valued Customer,

Ensuring cargo readiness for your shipments is important for both the safety and compliance of your cargo during transportation. Recently there has been a change in global legal regulations, requiring customers to independently calculate and submit Verified Gross Mass (VGM) of their shipments.

Customers submitting VGM via the Shipping Instructions page on maersk.com, will have to manually fill in the VGM calculation (total sum of cargo weight and container tare weight).

Please thus note that maersk.com will no longer perform automated calculations on behalf of customers, even if customers only fill in the cargo weight. Customers would thus need to submit their VGM via the Shipping Instructions page, or the Tracking page (Shipment Binder – ‘Containers’ tab). Shipments with no VGM declared by deadline will face the risk of their shipments being shut out from loading.

For customers shipping on Maersk containers, the tare weight will be pre-populated on the SI submission page for easy reference.

Give container details, VGM and seals

The screenshot shows a web form with two tabs: "Container details" (active) and "Seals and references". Below the tabs, it displays "20 Dry Standard" and a table with the following columns: Container number, Pkgs (count), Cargo wt. (kg), Volume (m³), Tare wt. (kg), VGM (kg), and VGM method. The first row contains the values: 1/1, xxxx, 1, 15000.000, 2100, and a dropdown menu for "select VGM method". The dropdown menu is open, showing three options: "select VGM method", "Weighed after packing", and "Weight of cargo added to container's tare weight".

Container number	Pkgs (count)	Cargo wt. (kg)	Volume (m³)	Tare wt. (kg)	VGM (kg)	VGM method
1/1	xxxx	1	15000.000	2100		<input type="text" value="select VGM method"/>

With this new change, customers will experience more ownership and reduced instances of VGM discrepancies between customers and carrier records.

In case of any questions, please do not hesitate to contact your local Maersk A/S Customer Service Representative through the following channels:

Main Number +63 282313126 / Toll Free Number +180011102911

Export concerns: ph.export@maersk.com

Import concerns: ph.import@maersk.com

Thank you for the understanding and unwavering support.

Sincerely,
Maersk A/S