



New Shipping Instructions Journey – Payer and Freight BL Requests

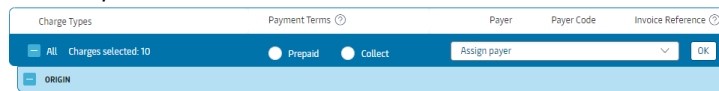
Dear Valued Customer,

Customers can assign payers for specific charge lines, while submitting their first draft of Shipping Instructions (SI). Please find more detail below on what this enables for our customers, to reduce payers being erroneously assigned in bulk for export or import charges.



Revised Payers Page on Maersk.com:

- Select from existing parties in shipment such as Shipper, Consignee, Booked By parties, or you may otherwise add new payers and their respective company details
- Assign payers in bulk for all origin, freight or destination charges, to reduce time spent in ensuring one party is assigned all the charges



- Request to display all charges in shipment, for freighted BL to be available

Do you want to display these charges and amounts on the bill of lading? No Yes

- Subject to checks by Maersk, on approval from Price Owner for rates to be reflected in BL
- For the following locations, BLs are required to reflect freight rates, thus no selection required
 - Origin: Argentina, Costa Rica, Uruguay, Mauritius, Paraguay
 - Destination: Brazil, Taiwan China, Suriname

Exceptions to Revised Payer Page on Maersk.com:

- Customers with payer standing instructions or rules previously agreed with Maersk will override payer assignment requests during SI submission. For more information, reach out to customer service to review existing or new payer instructions with Maersk. Currently, customer requested rules for payer assignment are not reflected at the time of submitting SI – however in late 2022, this will be pre-filled on the payer page to inform customer which charges will be pre-assigned to a certain payer.
- Customers shipping to certain countries, with mandatory requirement for bill of lading to be freighted, will not be able to request non-freighted BL, and freighted BL option will not be available for selection.

If you have other requests/queries, kindly click this link to raise your concern:

<https://www.maersk.com/help/cm/#/createcase> for faster resolution.

Main Number +63 282313126 / Toll Free Number +180011102911

Export concerns: ph.export@maersk.com

Import concerns: ph.import@maersk.com

Thank you for the understanding and unwavering support.

Sincerely,
Maersk A/S