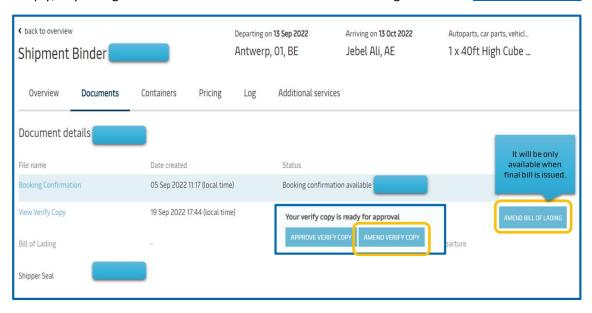
FAQ B/L Amendment Fee

What is a B/L Amendment?

Simply, any change that can be done under "Amend Bill of Lading" button on www.maersk.com.



What are the benefits of doing your B/L Amendments digitally?

- You will receive your B/L (Bill of Lading) immediately without the effort of sending an e-mail.
 Manually it can take up to 8 hours.
- You get full visibility about what will be on your B/L.
- No human errors from Maersk.

What is the B/L Amendment Fee?

The B/L Amendment fee is a fee of **50 EUR** we charge every time an Amendment to a B/L is sent via e-mail and not digitally (i.e. via www.maersk.com, EDI or Inttra).

Exceptions when you can send the amendment by e-mail.

- ❖ When a mistake is made by Maersk Belgium.
- Any amendments that can't be done digitally (i.e via www.maersk.com, EDI or Inttra), due to system limitation.
 - Amend to Split/Combine BL: if amendment to Verify Copy (VC) or Bill of Lading (BL) requires splitting into multiple documents or combined into one document, this to be requested via email to our local documentations team.
 - Amend to Switch BL: if cross trade customer needs to switch shipper and consignee, this should be requested via email to our local documentations team.

Good to know

Fee applicable from destination: If Import Customs Manifest (ICM) has been completed, an ICM charge may be applicable, and customer will be informed after amendment submitted online. This means that you won't receive your B/L instantly because it must be checked manually.

Classification: Internal

How to amend your B/L on www.maersk.com?

Please find the guide on how to amend your B/L here.

How many times can you amend the B/L without being charged the B/L amendment fee?

You can amend your B/L digitally (i.e. via www.maersk.com, EDI or Inttra) as much as you want without being charged the B/L amendment fee.

Charges on certificates?

All certificates you request on the website are provided free of charge.

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